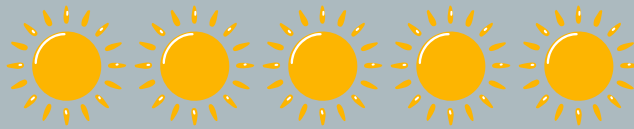




# HILTON DENTAL

ABERDEEN

## Summer Newsletter



With the sunshine on its way, there's no better time to put your oral and physical health first—and we've got some exciting updates to share!

We're thrilled to welcome a new dentist, a fantastic nurse consultant, and a strong, refreshed team ready to care for you. We've invested in a brand-new compressor and a high-tech intra-oral scanner now in place.

### Our Team

*Dr. Patricia Cameron*  
Senior/Principal Dentist  
GDC 190925



*Mark Robinson*  
Opulent Health Ltd.  
Msc, Dip, RNA, ANP, IP.



*Dr. Mark McCue*  
Senior Dentist  
GDC 147921



*Beth Catto*  
Dental Nurse  
GDC 274401



*Shannon Woodside*  
Practice Manager/Nurse  
GDC pending



*Dr. Harin Joy*  
Associate Dentist  
GDC 313397  
(starting in July)



*Oliwia Trojanowska*  
Trainee Nurse/Receptionist  
GDC pending



*Kerry Durno*  
Receptionist/Trainee Nurse  
GDC pending



NEW

You can now book online at [www.hiltondental.co.uk](http://www.hiltondental.co.uk)



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## Dental Nurse Qualifications

We're thrilled to share some exciting news—Shannon has officially passed her dental nurse qualifications!

Shannon is now the fourth team member to qualify as a Dental Nurse while working with us here at Hilton Dental. A big shoutout to Kerry and Oliwia, who are currently working hard toward their qualifications—we look forward to celebrating their success in the near future!

## Jordanne welcomes beautiful baby girl!



We are delighted that our Dental Nurse, Jordanne and her husband welcomed their beautiful baby girl, Ruby Jaylin in April 2025. We are happy to report that mum and baby are both healthy and thriving!

## Please welcome Dr. Harin Joy to the team!

We are thrilled to welcome Dr. Harin Joy to our team, starting July 2025. Dr. Joy earned his dental qualification in Bulgaria in 2023 and has spent the past year gaining valuable experience at Banff Dental Practice.

Having moved to Aberdeen 20 years ago, Dr. Joy proudly calls the city his home. Some of you may already recognise him, as he shadowed Patricia during his Summer Breaks whilst studying. We are delighted to have him return to the practice, where he will be seeing patients four days a week.

## Opulent Health Ltd @ Hilton Dental!

We're now working in partnership with Opulent Health, and we're thrilled to welcome Mark Robison to Hilton Dental Practice. Mark is a highly experienced Nurse Consultant (MSc, Dip, RNA, ANP, IP) with over 20 years in the field—and he'll be offering a range of aesthetic and wellness services right here at our practice.

For more information please call Mark on 01224 548097





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## Patient Survey Feedback

Firstly, thank you to everyone who took the time to share their thoughts in our recent patient survey. Your feedback is incredibly valuable and helps us continue to improve the care and service we provide. Here's a brief summary of what you told us:

### **What You Told Us You Appreciate**

Friendly, Caring Team

- Many of you praised our dentists and support staff for being warm, welcoming, and professional. Thank you!

High-Quality Care

- We're glad to hear that you're happy with the standard of treatment and results you're receiving.

A Clean, Comfortable Practice

- Our facilities were regularly mentioned as clean, modern, and well-maintained – something we work hard to maintain.

### Wait Times

We appreciate that Patients often have to take time off work to attend Dental Appointments and that we can run behind. With the addition of a new dentist it allows our Senior Clinicians – Patricia Cameron and Mark McCue – longer appointment times so that we can closely monitor our timings. This will hopefully, also allow the dentists more time to discuss advice for improvement on oral hygiene.

### Reminders

Though most patients have appreciated the new digital system, we understand that this is not for everyone. If you are someone who would rather a call from the team for reminders, please let us know and this can still be arranged.

For plan patients, if you have not booked your appointment during the month it is due Oliwia, our designated plan team member, may give you a call or email to invite you to book in so you don't miss out!



# HILTON DENTAL

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ABERDEEN

## Further Availability and accessibility

We know that accessing the dentist isn't the easiest thing, we are working on solutions to ensure that those who cannot take time out of their 9-5 jobs to ensure you can still access dental care. Please bear with us as we establish a concrete plan, further details will be provided in due course.

If you struggle to access the practice due to the stairs, please let one of our team know and we can discuss with you the further options that we can offer to make dentistry accessible for you.

If you are housebound, or struggle to get out, please let us know and we can arrange a referral for Domiciliary Visits.

## Price Increases

Price increases are never something we take lightly, each year we evaluate every aspect of the practice to ensure we can continue to provide the high quality of care expected for our patients. Unfortunately, like all businesses, the dental industry has seen a large increase in overheads and materials which occurs approximately twice per year. We thankfully manage to reduce this increase for our patients to annually.

If you are struggling, please reach out to us and we can let you know the options we have available to you.

## Staff Changes

Patients have mentioned a number of staff changes, unfortunately, for all team changes these could not be helped. We do our best to ensure the best work environment for our team however, like in any industry life sometimes has other plans. Please know it is our priority to have a steady and strong team, we believe we are building this now and only hope to continue to grow and offer you the best care.

## Have your say!

If you perhaps missed the email inviting you to provide feedback, the patient survey is still live. Please visit <https://forms.gle/Zup96giqf4UoxEFeA>